

Finn Wolff Kaysfeld



Nationality Danish

Born 1. May 1961 in Copenhagen, Denmark

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Summary of key Experience and Qualities More than 27 years of active IT experience.

IT System Manager

System Developer & software-programmer on OpenVMS & Windows platforms

Network Manager

IT Technician/Supporter Vista, XP, Office, OpenVMS, Network, hardware and more

Evaluation and purchasing of computer & telephone system hardware and software

Windows 2003, NT, Windows 2000, Netware and VMS System administrator

Exchange 2003 and Exchange 5.5 administrator

Design, implementation and configuration of networks

Design, implementation and configuration of computer and terminal systems

WEB design/implementation Dreamweaver, FrontPage, JavaScript, CSS, PhP and HTML

Troubleshooting, testing and repair of computer systems

Support for Bellview CATI, Bellview Fusion, Research Machine market research software

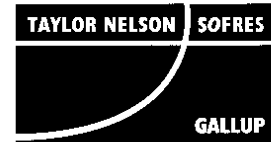
Experience with bookings in Worldspan GDS/CRS airline systems

Education	Year	Institution	Qualification
	1982 - 1986	DATALOG	Bachelor of Computer Science. Exam Scient. University of Copenhagen.
	1978 - 1981	High School	Grenaa Gymnasium. Grenå
	1975 - 1978	Upper secondary school	The Royal Boarding School. Hellebæk
Courses	2000	Worldspan	Course in Worldspan GDS/CRS system
	1999 - 2000	Miranda Partners	Microsoft MCSE and Exchange Workshop training
	1999	Microsoft	MCP Implementing and Supporting Microsoft Windows NT Server 4.0
	1998	Stockholm	Unix basic course
	1988 - 1999	Pulse Train, UK	Market Research software. Bellview CATI & RM
	1989 - 1990	Digital (DEC)	VMS System Management and VMS Cluster

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- Working experience** 2004 – (current)
IT Manager (Freelance) Copenhagen, Denmark
- System administrator of Windows 2003, Windows NT & Windows 2000 domains
 - Installation, configuration and management of Windows 2003 domains
 - Installation, configuration and management of Exchange 2003 servers
 - Installation, configuration and management of SQL 2000 server
 - Development & maintenance of CSS, PHP and HTML websites
 - Network Manager
 - Technical support
 - Telephony manager
 - AV Manager
- 2000 – 2003
IT Consultant (Freelance) Chiang Mai, Thailand
- Development & maintenance of FORTRAN programs on OpenVMS & Windows
 - Development & maintenance of FrontPage / HTML website
 - System Manager on OpenVMS, NT & Win2000 servers
 - Network Manager on TCP/IP & LAT networks
 - Design, purchase and installation of OpenVMS & Alpha software and hardware
 - Technical support
- 1987 – 2000 Gallup Copenhagen, Denmark.
IT System Manager (General IT Manager)
- Manager of NT, Win2000, Netware 3.xx, Exchange & SQL servers
 - System Manager for OpenVMS systems on Alpha & VAX hardware
 - Network Manager for 100MB & 1 GB switched Ethernet and FDDI networks
 - Network protocols and systems TCP/IP, IPX, LAT, DEC-NET & VMS Cluster
 - Design, purchase and installation of computer, phone and network equipment
 - Technical support for internal users and external customers
 - Development of FORTRAN & DCL programs on OpenVMS platform
 - Assembly, Delivery and Installation of PC systems to external customers
 - Telephony manager
- 1986 – 1986 Rigshospitalet (National Hospital of Denmark)
System Developer
- Development, programming and implementation of blood type Research cluster-analysis PC system in Turbo Pascal. Finishing project for BS exam in Computer Science at University of Copenhagen.
- 1984 – 1987 Gallup Copenhagen, Denmark.
System Developer
- Maintenance and development of Market Research software in Fortran 4.
 - Management of DEC RSX11M-Plus / DECNET systems on PDP11 hardware
- 1982 – 1987 Graphic Data Copenhagen, Denmark.
Owner
- Import, Sale, Design, Assembly, Delivery and Installation of PC systems.
- 1981-1982 The Pioneers. The Engineer Regiment, Farum, Denmark.
Military service

Languages	Danish	Fluently	Read, Write, Speak, Understand spoken
	English	Good	Read, Write, Speak, Understand spoken
	Swedish	Good	Read and understand spoken Swedish, Write & speak ok.
	Norwegian	Good	Read and understand spoken Norwegian
	German	Basic	Read, understand spoken, speak and write some
	Thai	Very Basic	Understand some spoken and speak some
	Russian	Very Basic	Read & understand some spoken, Speak/write some
Personal skills	Loyal, Trustworthy, Flexible, Willingness to help others		
Personal status	Married. 3 children.		
Hobbies	Scuba Diving, Swimming, Sports Fishing, Cars and driving, Badminton, Travel, Aerospace		
Driving license	B, Car up to 3500 kg and max 8 passengers + driver		
References	Managing Director René Spogárd. TNS Gallup 1987-2000 & 2003 Phone (+45) 3927 2727 www.Gallup.dk		



To whom it may concern

November 2000

Recommendation for Finn Wolff Kaysfeldt

In my capacity as owner of and managing director of Gallup A/S I have had the opportunity to work closely with Finn since I acquired the company in 1987 i.e. more than 13 years. Except for the last couple of years Finn has reported directly to me.

I have always been very fond of working with Finn and he has been a key member of the staff all through this period.

During these 13 years the company has grown considerably and the turnover today is almost ten fold of what it was back then. IT has played a very significant role in our development. When Finn and I started to work together Gallup had less than 10 IT-related work places. Today we have close to 400. Constant evolution of the IT systems has therefore been a key factor in our success.

Finn has again and again impressed me in a number of areas.

Finn has always kept himself informed of the latest development in terms of hard- and software and other IT related systems and issues. He has always been able to suggest, purchase and install configurations, which fitted our needs and also gave us room to grow. Since I did not myself know much about IT, I had to rely on Finn's recommendations. The information he provided was always very clear and well prepared. Over the years we have purchased lots of equipment and I cannot remember one incident in which we have had reason to regret a particular purchase.

In terms of purchasing Finn has always shown very good common sense and always been able to find the best possible value for money and often with very short notice. It is not an empty phrase, when I say that Finn has treated the company's money as if it was his own.

A crucial factor in any configuration is stability and as we interview 365 days a year and service many of our clients with continuous service which the access on-line, stability has been key to the financial success of the company and the clients satisfaction. Over the years we have naturally experienced periods, when our systems were down, but I am happy to say, that these periods have been few and always only a questions of hours. This record is very

Gallup

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much attributable to Finn, both in setting up the configurations, but also in terms of going to the office with very short notice even at the most inconvenient times.

Finally, I wish to emphasise how impressed I have been with Finn's willingness and ability to take a large workload on himself. Even though our IT systems grew and grew in terms of microcomputers, servers, networks, softwares and PC'es, Finn was able to keep the staff in the IT area at a minimum thanks to the ever increasing workload, that Finn took upon himself.

Apart from the above professional qualifications Finn has also proven himself to be a very good colleague and a very honest, kind, warm and pleasant human being indeed. Finn has good humour; works well under even extreme stress and has been very loyal to our company.

I can therefore give Finn my very highest recommendations based on more than 13 years of close co-operation.

Yours sincerely



René Spogård

Managing Director
Gallup A/S
- a part of the Taylor Nelson Sofres group